

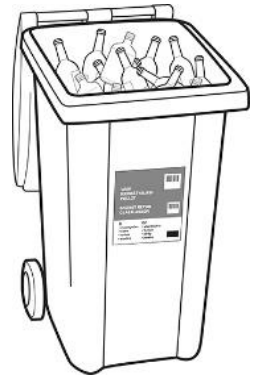
# INSTRUCTION FOR EMPTYING SERVICE

## GLASS BOTTLES

At the emptying service, the glass containers are emptied at the return location in the agreed emptying rhythm.

When there is a need to change the emptying rhythm, you can contact your service provider. Contact information can be found in the emptying service section of Palpa Extranet service.

Public holidays may affect the day of emptying. Mainly the day of emptying that falls on a public holiday is replaced on the working day preceding or following the public holiday.



### RETURN ONLY BEVERAGE BOTTLES OF GLASS

Return glass bottles as empty and intact in a glass container.  
Fill the container completely, at least to the top of the sticker on the frontside.

**NOTE! It is not allowed to put cans, plastic bottles, ceramic bottles, porcelain, garbage or other glass material (e.g. drinking glasses) to a container.**



If the glass container contains waste that does not belong there, the driver has the right not to empty the container. The return location is responsible for emptying the container that has not been emptied due to contaminants into mixed waste at its own expense.

### DO NOT MARK THE CONTAINER WITH A PALPA STICKER,

that the beverage supplier does not pick up the container when delivering the beverage.

### ORDER A BEVERAGE SUPPLIER TO COLLECT A BROKEN CONTAINER

There are two sizes of glass containers: a large container (600 L, deposit 150 € VAT 24 %) and a small container (240 L, deposit 80 € VAT 24 %).

Please make sure that there are several intact containers suitable for the emptying rhythm.

Order additional containers or a pickup for broken glass containers from the beverage supplier. Mark the returnable containers with a Palpa sticker. The beverage supplier charges and refunds the container deposit on delivery or collection.

The driver of the emptying service marks broken containers during emptying. If necessary, contact Palpa customer service for broken or otherwise unusable containers.

### RINSING OF CONTAINERS

The containers are rinsed regularly circa every 4 to 8 weeks, considering the seasons and seasonal variations.