

# INSTRUCTION FOR MANUAL RETURN

## RECYCLABLE GLASS BOTTLES

### SORT ONLY BEVERAGE BOTTLES OF GLASS TO A GLASS CONTAINER

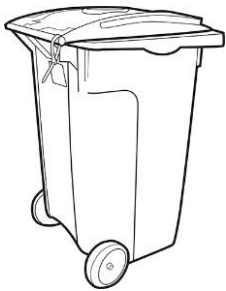
Fill the container completely, at least to the top of the sticker on the frontside.



**It is not allowed to put cans, plastic bottles, ceramic bottles, porcelain, garbage or other glass material (e.g. drinking glasses) to a container.**

If a return is made in violation of instructions Palpa has the right to sanction the return location. The beverage supplier has the right to refuse to pick up a container that contains other material than beverage bottles of glass.

### ATTACH PALPA STICKER AND SAVE THE TAG



Attach Palpa sticker to a tie band hanging from the lid handle. Mark the content and the date to the tag for checking the refunds later.

**Make sure that the container is not marked with a sticker of a previous user.** Remove all the extra stickers or make the barcodes unreadable by drawing a line above the barcode.



### LOGISTICS

Return beverage bottles of glass in a plastic container with a lid (240 L, 80 € incl. VAT 24 %).

The beverage supplier picks up full containers in connection with a beverage delivery.

Order additional containers and a pickup for extra and broken containers from the beverage supplier. Mark the containers to be returned with a Palpa sticker. The beverage supplier debits and credits the container deposit in connection with a delivery or a collection.

### PACKAGING SUPPLIES

Order Palpa stickers from [extra.palpa.fi](http://extra.palpa.fi) or [asiakaspalvelu@palpa.fi](mailto:asiakaspalvelu@palpa.fi).

Other packaging supplies can be ordered from beverage suppliers, wholesalers or other packaging suppliers. Detailed instructions can be found on [Ordering instructions for packaging supplies](#).