

# RETURNS WITH REVERSE VENDING MACHINE (RVM)

## CANS / PLASTIC BOTTLES

### CONFIRM THE TRANSPORT UNIT CHANGE IN THE RVM

Print a report when changing the transport unit and keep it for refund tracking.

### RETURN IN A PALPA BOX OR A VENDING MACHINE BAG (BLUE PRINT)

Regardless of whether the RVM sorts the beverage package on the table or in the container, the information of the beverage package received by the RVM is stored in the memory of the RVM. The box or vending machine bag may contain both compressed and non-compressed beverage packages (cans or plastic bottles).

### SORT CANS AND PLASTIC BOTTLES SEPARATELY

**Return all cans, including non-deposit ones.**

**Return only plastic bottles with Palpa's deposit marking.**

**NOTE! It is not allowed to put garbage or other impurities in a transport unit.**

If the return is made in violation of the instructions, Palpa is entitled to sanction the return location for non-compliance with the instructions. The beverage supplier has the right to refuse to accept packaged transport units in violation of the instructions.



#### PALPA BOX

Assemble and tape the box according to the instructions.

The box should be completely filled with a RVM sorter.

Seal the box and attach a Palpa sticker to the side of the box on the far side.

Use an EUR pallet below the box.

#### VENDING MACHINE BAG (BLUE PRINT)

There are two sizes of bags: a vending machine bag and a larger 1/2 EUR bag.

The bag must not be overfilled.

**Leave at least 30 cm empty so that the bag stays closed during transport.**

Attach a Palpa sticker to the bag tie when closing the bag.

The tie cannot be reopened.



### LOGISTICS

The beverage supplier picks up the boxes and bags that have stickers attached to them. The driver scans the sticker bar codes and delivers the transport units to the processing plant.

### PACKAGING SUPPLIES

Order Palpa stickers from [extra.palpa.fi](http://extra.palpa.fi) or [asiakaspalvelu@palpa.fi](mailto:asiakaspalvelu@palpa.fi). Order other packaging supplies from beverage suppliers. The contact details can be found in the materials bank on Palpa's website.