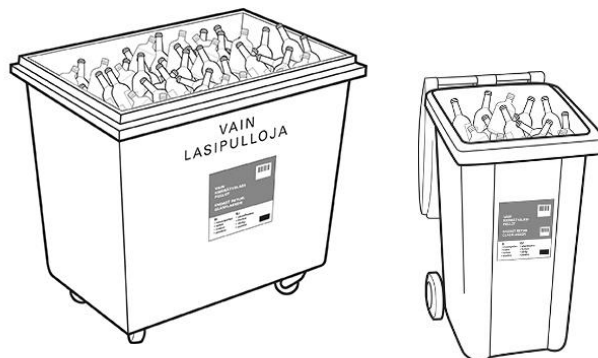


RETURNS WITH REVERSE VENDING MACHINE (RVM)

GLASS BOTTLES

CONFIRM THE TRANSPORT UNIT CHANGE IN THE RVM

Print a report when changing the transport unit and keep it for refund tracking.



RETURN ONLY BEVERAGE BOTTLES OF GLASS

Return glass bottles as empty and intact in a glass container.



NOTE! It is not allowed to put cans, plastic bottles, ceramic bottles, porcelain, garbage or other glass material (e.g., drinking glasses) into a container.

If the return is made in violation of the instructions, Palpa is entitled to sanction the return location for non-compliance with the instructions. The beverage supplier has the right to refuse to accept packaged transport units in violation of the instructions.

ATTACH A PALPA STICKER TO THE CONTAINER OR TO THE TIE BAND

Attach the sticker to the rim of the glass container (large container 600 L) or to the tie band (small container 240 L).

Please make sure that the container does not have a readable sticker from the previous user. Remove extra stickers or make them unreadable by crossing out the barcodes.



LOGISTICS

There are two sizes of glass containers: a large container (600 L, deposit 150 € VAT 24 %) and a small container (240 L, deposit 80 € VAT 24 %).

The beverage supplier picks up full containers that have stickers attached to them. The driver scans the sticker bar codes and delivers the containers to the processing plant.

Order additional containers or a pickup for broken glass containers from the beverage supplier. Mark the returnable containers with a Palpa sticker. The beverage supplier charges and refunds the container deposit on delivery or collection.

PACKAGING SUPPLIES

Order Palpa stickers from extra.palpa.fi or asiakaspalvelu@palpa.fi.
Order other packaging supplies from beverage suppliers.
The contact details can be found in the materials bank on Palpa's website.